

## **Quality Policy**

AGS Electronics Ltd is a supplier of a full range of services within the Electronics Industry dedicated to providing customers with innovative top quality products, best process and the highest level of service support.

Our Quality Policy is based on understanding customer needs and striving to provide high quality product and services, which meet customer expectations. The Management of AGS Electronics Ltd are committed to BSENISO 9001:2008 and to maintain the high levels of quality and service offered to its customers whilst also improving efficiency and effectiveness of its internal business processes.

It is the policy of AGS Electronics Ltd to maintain an effective management system that delivers a range of specialized services and robust, reliable product on time at the right price. The management system covers all of the activities of the company and provides for the planning of business processes, for the resourcing and implementation, and for the analysis of data gathered through monitoring and measurement of the effectiveness of the business processes in delivering the required products and services to the customer.

We supplement the policy by setting business Objectives for the continual improvement of business performance and enhancing customer satisfaction. Objectives are set by top management and reviewed at planned intervals. The fulfillment of policy and objectives requires the involvement and commitment of staff. To this end AGS Electronics Ltd provide and manage the resources necessary to deliver out Objectives, and to provide a safe and suitable work environment for our employees.

The Managing Director is responsible for establishing and implementing adequate quality arrangements within AGS Electronics Ltd and ensuring that this policy and related objectives are communicated to all employees and demonstrating senior management belief in it through our own personal commitment and involvement.

Signed		Date:
Alistar	Williamson	15 <sup>th</sup> October 2012
Managing Director		